



Application and Complaint Review

The Washington Way

Licensure and Disciplinary Authority

- Boards
 - Semi-autonomous
 - Has licensure and disciplinary authority
 - Decisions signed by Executive Director
- Commissions
 - Semi-autonomous (more autonomy than a board)
 - Has licensure and disciplinary authority
 - Initiate decisions by commission signed by Executive Director (i.e., NOD); however, other final decisions (SOC, SOA, etc.) signed by Commission Chair

Licensure and Disciplinary Authority

Secretary Professions

Case Management Team (CMT)

- Executive Director
- Supervising Staff Attorney
- Investigator
- Case Manager

Support Staff

- Program Manager
- Staff Attorney
- Compliance Officer



Application and Complaint Review

- Office of Customer Service
- Exception Application
- Complaint Intake
- CMT Review Process



Marijuana and Criminal Background

- Medical Marijuana
 - Legal in 33 states and Washington, D.C.
- Recreational Marijuana
 - Legal in Alaska, California, Colorado, Washington, Massachusetts, Washington, D.C., Oregon, and Nevada. Currently being considered in Maine and other states
- Criminal Background Checks
 - National Data bank for licensees
 - Federal Background Check
 - Washington State Patrol

CMT Decisions

Patient Safety: Priority Number 1

- Review exception application and complaint carefully
 - Circumstances
 - Time frame
 - Felony v. misdemeanor
 - Patient or client harm
 - Violation of statute (RCW) or rules (WAC)
- Possible Decisions
 - Issue
 - Denial
 - NRE
 - Investigate
 - Legal Review
 - Expert Review
 - Hearing
- ECMT



References (Social Workers)

- RCW 18.225
- WAC 246.809
- RCW 18.130
- WAC 246.12
- WAC 246.16

RCW: Revised Code Washington

WAC: Washington Administrative Code



Questions or comments

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